



# RefWorks User

## Quick Start Guide

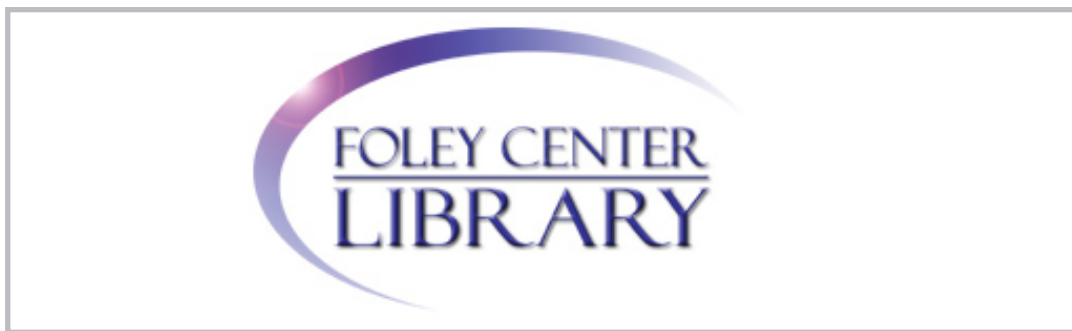
VERSION 4.2



### LOGGING IN

#### Gonzaga Subscribers

- Access [www.refworks.com/refworks](http://www.refworks.com/refworks) and then enter your personal Login Name and Password. (First-time users need to sign up for an individual account following the screen prompts.)
- *NOTE: Remote users, accessing RefWorks from off site will log in via the proxy server first.*



# Creating Your RefWorks Database

RefWorks provides a number of options for adding data to your database.

## Importing Data Directly

CSA ILLUMINA  
Quick Search Advanced Search Search Tools Browse 0 Marked Records Search history Alerts

Results Edit Search Help & Support

765 results found for: **Social Welfare System** in Social Sciences

Published Works 765 Scholars 1138 Web Sites 1

All Publication Types 765 Journals 504 Peer-Reviewed Journals 440 Conferences 10 Books 32

Mark or Clear all on page | Update Marked List | Save, Print, Email | **RefWorks** | Sort by: Most Recent

1. **Suicide Risk in Relation to Social Class: A National Register-Based Study of Adult Suicides in Korea, 1999-2001**  
Kim, Moon-woon; Hong, Sang-chook; Lee, Sang-yi; Kwak, Young-saek; Lee, Chang-ho; Hwang, Seung-soon; Shin, Tae-kyun; Lee, Seung-min; Shin, Jheam  
International Journal of Social Psychiatry, vol. 52, no. 2, pp. 138-151, March 2006  
Background: Few controlled studies have examined social class as a risk factor for suicide in Korea. Aim: The objective of the present study was to investigate the effects of social class on suicide risk in Korea. Methods: A...  
View Record | Duplicate | References | Table of Contents | Full-Text PDF (130 kb)

2. **Mental health and higher education: Mapping field, consciousness and legitimization**  
Database: PsycINFO Descriptors

RefWorks

References Search View Folders Bibliography Tools Help

Import from CSA

Importing references, please wait...

\*\*\*

Import completed - 3 references imported

View Last Imported Folder View Log

The default Source Type for imported reference(s) is set to Print. You can choose to add electronic source related information from your last import will be updated with any information you provide. Some electronic source related information and if so, will appear in the fields below.

Globally Edit Fields for Imported References

Data Source	CSA	Leave Existing Data Alone
Data Base	Sociological Abstracts	Leave Existing Data Alone
Links		Append to Existing Data Overwrite Existing Data Leave Existing Data Alone
Retrieved Date	5/26/2006	Leave Existing Data Alone

Edit Fields

- Under the save or export function within the online service, select or click onto the save to RefWorks option. **A1**
- If you have your RefWorks account already open, the import will automatically begin. If not, then you will be prompted to the RefWorks login page; after you login, the import will automatically begin.
- Select **View Last Imported Folder** to review the imported records.

**Helpful Hint:** Every reference added to RefWorks (whether imported or entered manually) is given a print or electronic designation called **Source Type**. This assists in ensuring you have all the relevant data **REQUIRED** in your bibliography. A default **Source Type** has been set by your local Administrator. Users can still customize the default **Source Type** settings under the **Tools** Menu. **A2**

### Direct export to RefWorks is available from the following online database services:

- 1 Cate • ABC-CLIO • ACS Publications • BioMed Central • BioOne • CABI • CQ Press • CSA • EBSCO • Engineering Village 2
- Google Scholar • HighWire • HubMed • IEEE Xplore • Informit • NISC • OCLC • OVID • Project Muse • ProQuest • Quosa • RLG's Eureka • ScienceDirect • Scopus • SFX • SilverPlatter • Thomson Gale via OpenURL Link • Ulrich's Resource Link • WebFeat • WilsonWeb via WilsonLink

## Importing Data From Saved Text Files

RefWorks

References Search View Folders Bibliography Tools Help

How to Import | List of Filters & Databases | Request a Filter

Import Filter/Data Source: SilverPlatter WebSPDS

Database: Databases on SilverPlatter

Import References into: Multiple Databases: ABI/INFORM AGRICOLA AGRIS Analytical Abstracts Applied Sci & Technol Abstr: Applied Sci & Technol FTX Applied SubTechnol FTX Art Abstracts ASPA ATLA Religion Database ATLAS BEASTCD Biblio. of Native N. Americans Bibliography of the History of Art Biological Abstracts

Import Data from the following Text File

Encoding: ANSI - Latin I

Import Data from the following Text

References can be imported into RefWorks from a text file (txt.) created by saving references from a wide variety of online services and other bibliographic management programs.

- Retrieve the results you want to export from the online service or bibliographic manager, and save them to a text file. If the database vendor lists several different formats for saving the references, see the RefWorks Help file for further details on the appropriate selection.
- Access your RefWorks account and click **References** from the drop-down menu; then select **Import**.
- On the subsequent menu, access the drop-down menu next to **Import Filter/Data Source** and click the source of the data. **B**
- Click on the **Database** drop-down menu and select the source database.
- Click on the **Import References Into** menu and designate the specific folder where you want to file the imported references. If you do not choose a folder, the references will automatically go into a folder titled **Last Imported Folder**.
- Enter file name into **Import Data from the following Text File** by browsing and selecting or manually typing in the file name.
- Click on **Import** at the bottom of the screen. When the import is complete, select **View Last Imported Folder** to review and modify the imported references.

**Helpful Hint:** An up to date listing of all the online services and databases that are supported by RefWorks, can be found at [www.refworks.com](http://www.refworks.com), under **Import Filter List**.

## Converting References from Other Bibliographic Management Products

RefWorks is compatible with a number of other bibliographic management products. You can easily convert an existing bibliographic management database such as EndNote into RefWorks.

For details related to importing data from specific individual bibliographic management products, please refer to the online **Help** section of RefWorks.

# Creating Your RefWorks Database (Continued)

## Manually Entering References

RefWorks  
New Direct Export from Douglas Schuler - details  
Welcome, Stephanie...  
RefWorks University

References | Search | View | Folders | Bibliography | Tools | Help

New Reference

View fields used by: **APA - American Psychological Association** Save Reference Save & Add New

Ref Type: Journal

Source Type: Print

Authors: Stevenson, B.

Title: Field used by APA - American Psychological Association, 5th Edition

Pub Year: 2003

Pub Date Free Form: Volume, Issue, Start Page, Other Pages, Descriptors

Field used by APA - American Psychological Association, 5th Edition  
Additional Comments about APA - American Psychological Association, 5th Edition  
RefWorks strives for accuracy in all output formats. We recommend verifying that there are no new author instruction updates before submitting your paper. Always check your references for accuracy before generating your bibliography. The Generic reference type is used for all undefined record types. Use Book, Edited record type when no author names appear on the title page. Contact support@refworks.com if you find errors in this output format.  
If no author present RefWorks will print the title. Author names should be entered last name first followed by a comma, first name (or first initial followed by a period), and middle initial followed by a period. Each entry must be separated by a semi-colon.  
Book Title: Capitalize only the first word of the title and of the subtitle, if any, and any proper nouns.  
Pub Year: 4 digit year only.  
Editors: only used for edited books. Editor names should be entered last name first followed by a comma, first name (or first initial followed by a period), and middle initial followed by a period. Each entry must be separated by a semi-colon.  
Edition: Add edition if applicable.  
Publisher: Required field.  
Place of Publication: Required field.  
Links: Only applies to electronic books. This field needs to contain the entire URL to the source document, and is used only if you have retrieved the material electronically.  
Retrieved Date: Only applies to electronic books. This date needs to be entered in the field as follows: full date (e.g., Sat, February 17, 2004).

1. Select **References** from the pull-down menu tool bar and then choose **Add New Reference**.
2. Start by selecting your bibliographic output style (e.g. APA, Chicago, MLA) under **View fields use by**. **C**
3. Designate the type of reference you are entering (e.g. journal, book, or dissertation) under **Ref Type**. Field names marked with a green checkmark (✓) indicate recommended information needed to produce an accurate bibliography for the selected output style and reference type. **These fields are not required to save the actual reference in RefWorks.**
4. Enter information in the boxes provided and click **Save** when finished.

\*Field used by APA - American Psychological Association, 5th Edition

Additional Comments about APA - American Psychological Association, 5th Edition  
RefWorks strives for accuracy in all output formats. We recommend verifying that there are no new author instruction updates before submitting your paper. Always check your references for accuracy before generating your bibliography. The Generic reference type is used for all undefined record types. Use Book, Edited record type when no author names appear on the title page. Contact support@refworks.com if you find errors in this output format.  
If no author present RefWorks will print the title. Author names should be entered last name first followed by a comma, first name (or first initial followed by a period), and middle initial followed by a period. Each entry must be separated by a semi-colon.  
Book Title: Capitalize only the first word of the title and of the subtitle, if any, and any proper nouns.  
Pub Year: 4 digit year only.  
Editors: only used for edited books. Editor names should be entered last name first followed by a comma, first name (or first initial followed by a period), and middle initial followed by a period. Each entry must be separated by a semi-colon.  
Edition: Add edition if applicable.  
Publisher: Required field.  
Place of Publication: Required field.  
Links: Only applies to electronic books. This field needs to contain the entire URL to the source document, and is used only if you have retrieved the material electronically.  
Retrieved Date: Only applies to electronic books. This date needs to be entered in the field as follows: full date (e.g., Sat, February 17, 2004).

More detailed information is available [here](#)

**Helpful Hint:** Click on any green checkmark (✓) to view style-specific notes. You can also check for style changes by clicking on **More detailed information available here at the bottom of the page**. **D**

## Importing from Online Catalogs or Databases

RefWorks  
Welcome, Tina Loop...  
RefWorks Sales

References | Search | View | Folders | Bibliography | Tools | Help

Search Online Database

Online Database to Search: Oxford University

Search

You can use RefWorks as a search interface for a number of online resources. **E** RefWorks provides access to a number of publicly available services such as NLM's PubMed as well as many universities' Online Catalogs. Additionally, institutional subscribers may also provide access to subscription-based online services (e.g. Ovid or ProQuest) through RefWorks.

RefWorks  
Welcome, Tina Loop...  
University of California at Berkeley

References | Search | View | Folders | Bibliography | Tools | Help

Search Online Database

Online Database to Search: PubMed

Max. Number of References to Download: 50

Quick Search for: RefWorks - Online Database Search Results - Microsoft Internet Explorer provided by CSA

Advanced Search for: RefWorks

Search Results for Advanced Search

Use: Selected Page All in List

Import Import to Folder...

Search Results 1 of 50

Title: Predictors associated with clinical deterioration in SARS patients  
Authors: Yan, J., Feng, X., Tian, J. H., Xu, Y., Yao, J., He, Z. F., Xu, D. Z.  
Source: Zhonghua Shi Yan He Lin Chuang Bing Du Xue Za Zhi, 2003, 17, 3, 222-224, China

Search Results 2 of 50

Title: Clinical pathology and pathogenesis of severe acute respiratory syndrome  
Authors: Zhao, J. M., Zhou, G. D., Sun, Y. L., Wang, S. S., Yang, J. F., Meng, E. H., Fan, D., Li, W. S., Zhou, X. Z., Wang, Y. D., Lu, J. Y., Li, N., Wang, D. W., Zhou, B. C., Zhang, T. H.

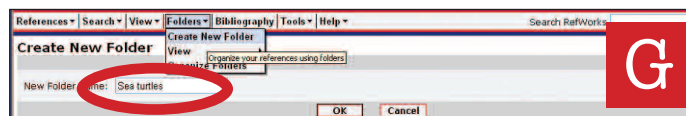
1. From the **Search** pull-down menu, select **Online Catalog or Database**.
2. Under **Online Database to Search**, select a database from the drop down menu.
3. Select the **Max. Number of References to Download** from the drop-down menu.
4. Enter terms in either the **Quick Search for:** or in the **Advanced Search for:** box.
5. Click on **Search** to begin your search. A new window will open displaying your search results. **F**
6. Select the references you wish to import into your RefWorks account and click **Import**.

Technical  
Support  
support@  
refworks.com

# Managing Your References

RefWorks provides you a number of tools to organize, edit, and view references in your database.

## Creating Folders

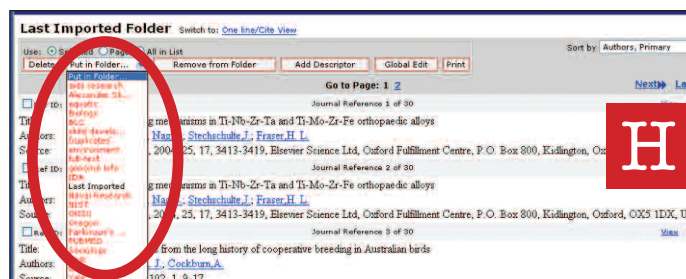


1. From the pull-down menu **Folders**, select **Create New Folder**.
2. Enter a name in **New Folder Name**; click **OK**. **G**

There is no limit on the number of folders you can create within your RefWorks account.

**Helpful Hint:** *The Last Imported folder contains only references from your most recent data import that have not been filed in other folders. References from imports prior to your last import not assigned to specific folders remain available in your primary database but unfiled.*

## Putting References into Folders



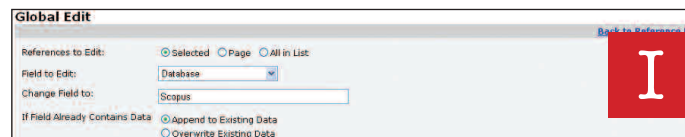
1. From the **Search** pull-down menu, do a search or look up to retrieve references already in your RefWorks database to put in a folder.
2. Mark desired references from the search results page, then click the button titled **Selected**. The selected references feature works on a page-by-page basis; this means that you must add the manually selected references to the desired folder before moving to the next page. Alternatively, you can mark **All in List** or all on a Page.
3. Select folder from the **Put in Folder** drop-down menu. **H**
4. References will automatically be added to the indicated folder.

**Helpful Hint:** *References can be assigned to more than one folder.*

## Sorting References

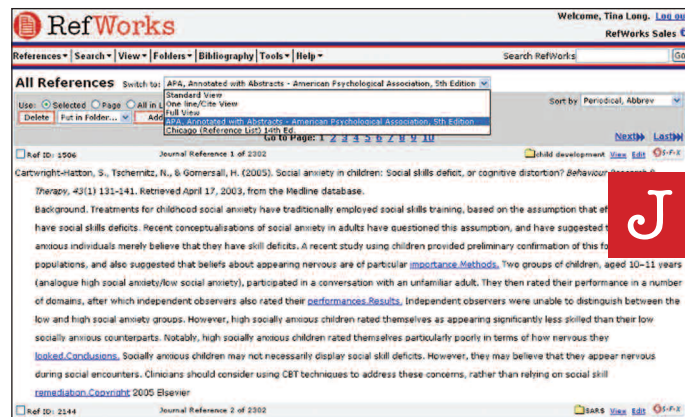
1. From either the **View** or **Folders** pull-down menu, select a folder or group of references.
2. Using the pull-down menu **Sort by**, located on top right hand side of the page, choose to view references by various fields within your database.

## Globally Editing References



1. From the **View** pull-down menu, select **All References** or a folder of references. You can also globally edit references from search results in RefWorks.
2. Select the references you wish to edit.
3. Click on **Global Edit**.
4. Choose the specific field to edit from the drop-down list. **I**
5. Type in the data you want to add to the field in the **Change Field to:** box.
6. Select the appropriate option for handling the field — **Append to Existing Data**; **Overwrite Existing Data** (what you currently have in the field will be gone); **Leave Existing Data Alone** (if the field contains data the edit feature will skip over that particular reference).
7. Click **OK**.

**Helpful Hint:** *This feature is particularly useful for adding information to records imported from online databases missing key fields necessary for a specific bibliographic output style.*



## Viewing Your References

When viewing All References, references in a Folder, or references within any search results, you can choose several different ways to display them. *Note: The display is customizable under the Tools pull-down menu, Customize.*

1. From the **View** pull-down menu, select **All References** or a folder of references.
2. Go to the **Switch To** pull-down menu, select the output style for your selected references. You may have up to 6 styles in the pull-down menu. **J**

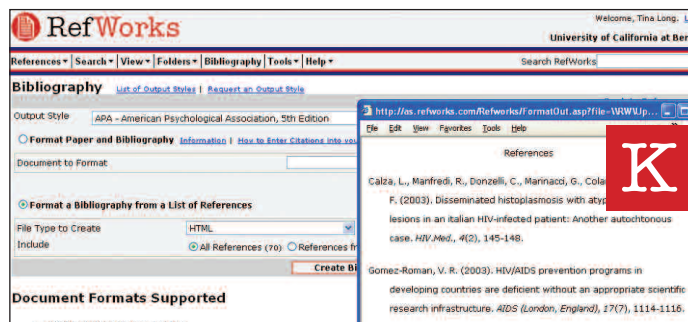
Options available:

- **Standard View** (includes Author, Year, Title fields)
- **One Line/Cite View**
- **Full View** (all fields within record)
- **3 customizable output style views** (i.e. APA, MLA, or Chicago)

# Creating Your Paper and Bibliography

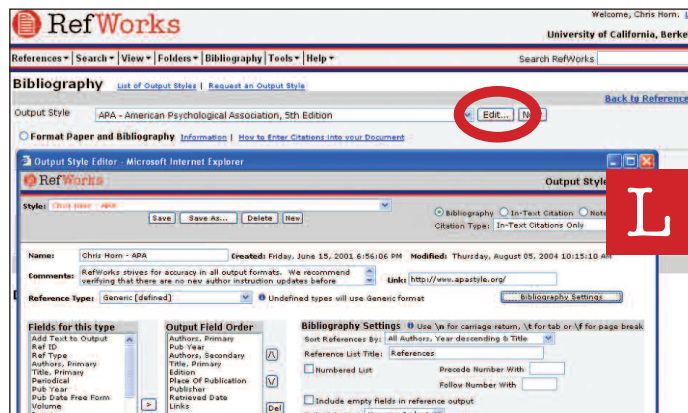
Write-N-Cite is a utility allowing Microsoft Word users to cite references in a paper with the click of a button.

## Format a Bibliography From a List of References



1. From the menu, select the **Bibliography** button.
2. Select an output format.
3. Click on Format a **Bibliography from a List of References**.
4. Select what file type to create.
5. Select to format all of your references or only those from a specific folder.
6. Click on **Create Bibliography**.
7. A new window will open with your bibliography. **K**
8. Save your bibliography to your computer or disk.

## Editing or Creating Your Output Style

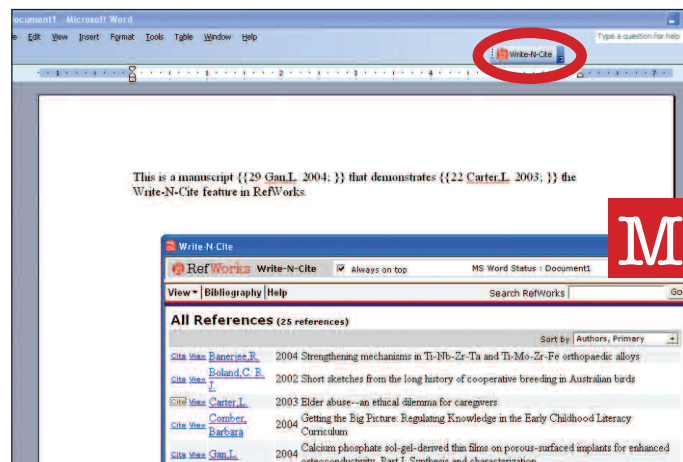


RefWorks provides hundreds of output styles to choose from. If one of these styles does not conform to your desired results, the Output Style Editor allows you to create custom output styles by either creating a completely new style or modifying an existing output style to suit your needs.

1. Click on **Bibliography**.
2. Click on **Edit** or **New**. **L**

Access the **Help** menu for additional assistance in creating or editing new bibliographic output styles.

## Write-N-Cite Paper

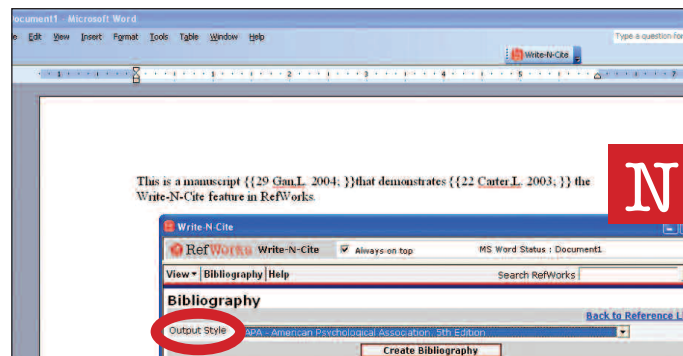


Create a paper with in-text citations using the RefWorks Write-N-Cite feature.

**NOTE: This utility is compatible with both Window and Macintosh applications. In order to use this feature, you must first download the Write-N-Cite utility from the Tools pull-down menu.**

1. Open a new blank document in Microsoft Word.
2. Launch Write-N-Cite.
3. Put the cursor in your Microsoft Word document where the reference should be inserted; click **Cite** next to the reference in the RefWorks screen. **M**
4. Save your Microsoft Word document when finished.

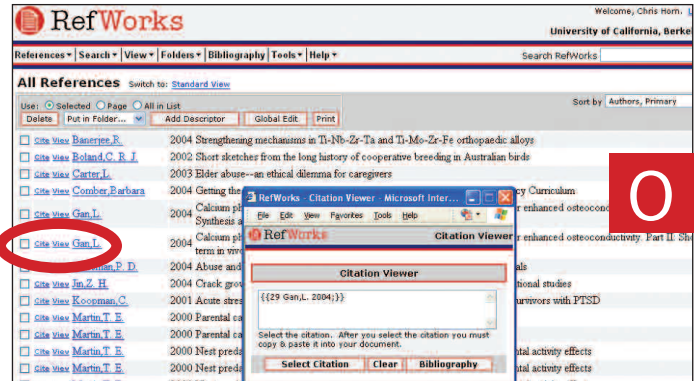
## Write-N-Cite Bibliography



1. Launch Write-N-Cite.
2. Click on **Bibliography**.
3. Select the output style. **N**
4. Click on **Create Bibliography**.
5. A new window will open with the re-formatted Microsoft Word document containing the bibliography.
6. Save your Microsoft Word document.

# Creating Your Paper and Bibliography (Continued)

## One Line/Cite View Paper



1. From any reference view (All References, a folder or search results), click on the **One Line/Cite View** link.
2. Click on the **Cite** link next to the appropriate reference. A Citation Viewer window will appear containing the citation in an abbreviated format. **O**
3. To cite a second reference in the same location just click on the cite link by any other reference. If you are using a Macintosh, you will need to click twice — the first click will activate the RefWorks program and the second will perform the Cite function.
4. Once you have all of the references you need for a particular in-text citation, click on the **Select Citation** button.
5. Perform a copy command or simply drag and drop the citation into your word processor document.
6. Go to your word processor, click on the document where you want the citation inserted and Paste the citation.
7. Be sure to clear the Citation Viewer window before creating your next citation.
8. Click on the **View** link to see the entire reference and to access the Edit command if you want to make changes.

## One Line/Cite View Bibliography

1. Save the document you have just created before formatting the paper and the bibliography.
2. Click on the **Bibliography** button from the Citation Viewer window or from within the RefWorks program.
3. Select the **Output Style** you need and use the **Format Paper and Bibliography** option to browse for the document.
4. Click on **Create Bibliography**.

FOOTNOTES: For all options, use the word processor's footnote formatting feature, inserting references using the "Write-N-Cite Paper" or "One Line/Cite View Paper" steps described above.

# Finding References in Your RefWorks Database

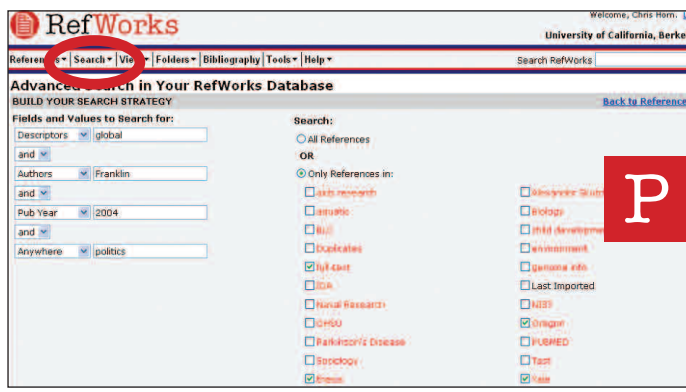
There are three ways to search your RefWorks database: Quick Search Advanced Search and Look Up Indexes.

## Quick Search

Use the Quick Search feature as a search of all fields. To produce maximum results, all search terms entered are connected by the Boolean connector OR. In addition, searches retrieve embedded terms — a search for "art" retrieves references with "heart," "part," etc. The results of a Quick Search are always ranked by relevancy.

1. Enter search terms in the **Search RefWorks** box.
2. Click on **GO**.
3. Results are displayed with the search terms highlighted.

## Advanced Search



Advanced Search makes it easy to perform field-specific searches (e.g., author, title, keyword), construct Boolean queries (i.e., AND, OR, NOT), and limit the search to a specific folder(s). The results of an Advanced Search are displayed alphabetically by author, with the search terms highlighted.

1. Click on the **Search** drop down menu and select **Advanced**. **P**
2. Enter search terms and corresponding fields into the **Advanced Search** menu.
3. Connect the terms by using the Boolean operators.
4. Select **All References** or specific folders to search.
5. Click on **Search**.



# Need More Help?

## Online Tutorial

Why Bother? (:45 sec.) [Print version](#)

Logging Into RefWorks (1:26 min.) [Print version](#)

Navigating Around RefWorks (2:02 min.) [Print version](#)

Getting Your References into RefWorks (:12 sec.) [Print version](#)

    Direct Import from an Online Database Service (3:19 min.) [Print version](#)

    Importing Text Files (6:25 min.) [Print version](#)

    Entering References Manually (3:15 min.) [Print version](#)

Searching Online Information Within RefWorks (2:31 min.) [Print version](#)

Searching Your RefWorks Database (1:05 min.) [Print version](#)

Organizing Your References (3:00 min.) [Print version](#)

Building Your Bibliography (:51 sec.) [Print version](#)

    Quick Bibliography (3:44 min.) [Print version](#)

    Using Write-N-Cite (5:53 min.) [Print version](#)

    Using One Line/Cite View (7:37 min.) [Print version](#)

Test Drive RefWorks (2:04 min.) [Print version](#)

A tutorial providing explanations of various RefWorks functions is available online. Use the **Help** pull-down menu to access the tutorial.

## Support

Welcome to RefWorks!

RefWorks is a Web-based bibliography and database manager that allows you to create your own personal database by importing references from text files or online databases. You can use these references in writing papers and automatically format the paper and the bibliography in seconds.

Using online help

Hotspot text appears in blue. Click this text to open additional information below the hotspot. To print a topic right click on the topic page in the Table of Contents and select Print Target or click on the topic itself and use your browser print icon.

Find topics using the Contents, Index, or Search tab.

- To scroll through a table of contents for Help, click the Contents tab.
- When you want to search the Help index, click the Index tab.
- When you want to search for specific words or phrases, click the Search tab.

### Online

Use the **Help** pull-down menu to access detailed instructions, frequently asked questions, administrator tools, and much more.

### E-Mail

Send questions or problems to [support@refworks.com](mailto:support@refworks.com).

### Phone

Contact RefWorks Technical Support at +1 775 327 4105.  
Contact Foley Center Library Reference Desk at 509-323-5931.

**Foley Center Library, Gonzaga University**  
502 E. Boone Ave.  
Spokane, WA 99258-0095

509-323-5931

[foley.gonzaga.edu](http://foley.gonzaga.edu)

